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Title: Sr. Manager FP&A  
Location: Bellevue, Washington  
Position: Contract to Hire

**Description:**

This position will be responsible for execution of strategic initiatives which are the foundation of Global Operations' multi-year plan to create best-in-class travel product offering across multiple global brands. Strategic initiatives include: vendor selection, site selection, and intelligent call routing. This position is expected to partner with business leaders in order to support key decisions which will jointly and individually impact the quality of Operations' initiatives.

At the same time, this role will be highly qualitative to the extent customer experience, quality of service, and brand value proposition will be greatly influenced by trade-offs the team will make as initiatives are implemented.

**Responsibilities:**

1. Supporting operations leaders with thorough analysis of operating costs for contact center sites
2. Managing creation and communication of ad-hoc business, financial, and statistical information associated with:
  - a. tactical execution of initiatives which will impact contact center sites
  - b. intelligent call routing
  - c. financial optimization models which employ linear programming concepts to maximize gross profit

**Qualifications:**

- o Experience which is balanced across financial planning, quantitative analysis, reporting, systems, and inter-personal skills
- o Attitude of a self-starter who is motivated by intellectual challenges
- o Insight and communication skills for the purpose of framing complex choices which will have a long term impact on Expedia brands
- o Ability to develop financial reports and 'what-if' models as well as analyze and communicate their results
- o Ability to articulate recommendations in a concise manner to all levels of the organization
- o Experience with Hyperion Planning
- o Knowledge of data management systems (e.g., RDBMS) and SQL
- o Knowledge of accounting processes and financial reporting practices
- o Energy and desire to thrive in a fast-paced organization
- o Ability to work well within a team structure
- o MBA preferred
- o Experience with financial optimization models preferred